

# IT Assets Management (IAM)

The IT asset management process involves gathering a detailed inventory of an organization's hardware and software and then using that information to make informed decisions about IT-related purchases and redistribution, it aims to track all IT assets from the point of purchase till disposal.



**Track and Manage  
your organization  
Hardware, software  
and Non-It assets**

## Steadypoint

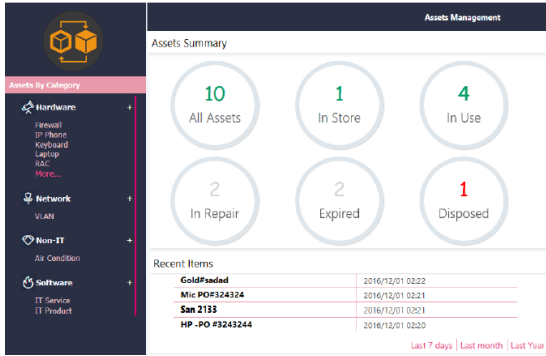
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Founded in 2011, SteadyPoint is a leading Microsoft services provider specialized in SharePoint, Project Server and Office 365 solutions.

We help our customers capture the real value of their organization by providing the following services:

- Intranet portals
- Document and file Management
- Team collaboration management
- Enterprise search
- Business intelligence
- Content management
- Process automation





## CMDB

Is assets database, holds asset types and their attributes such as category, site, ...etc.

### Assets Tracking

The system can track entire asset lifecycle through the following stages:

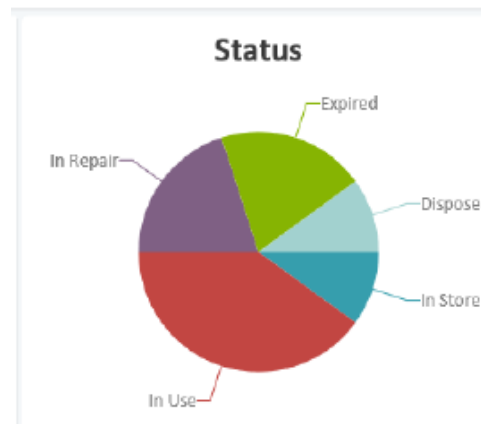
- In Store
- In Use
- In Repair
- Expired
- Disposed

### Asset History

Every change in asset status is logged to form a history for each asset, the history contains previous and new status with the date of change.

### Contracts

In addition to assets, the system can track all IT contracts with their attributes (such as vendor, related assets, renewal dates, cost, ..etc.)



## Key Features

The product contains the following features:

- CMDB (Configuration Management Database)
- Assets Tracking
- Asset History
- Contracts
- Reminders
- Integration with helpdesk
- Multiple Roles

## Reminders

This is a powerful tool that enables assets manager to create a reminder for any asset/contract date attribute, the reminder is configurable to add before due date reminders and after due date reminders with the ability to select the recipients.

## Integration with helpdesk

The system is integrated with helpdesk system, once raising a ticket on asset it will be reflected on asset status to be "In Repair"

## Multiple Roles

Multiple roles are supported as following:

Process admin	Full control
Asset Manager	Can do data setup, create, edit, and delete (such as lockups, CMDB)
Asset Owner	Can view assets assigned to him only
Viewers	Can view all system assets

## Contact Us

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